

Office of the Superintendent



Learning

For

Life

Brian J. Whiston
Superintendent

January 22, 2013

Dear Parents/Guardians:

I want to apologize to all the parents and students who had a rough start to the school day today because of the problems we encountered with transportation.

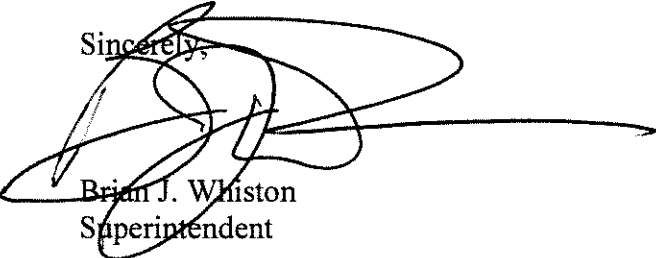
We were prepared to deal with the cold weather; however, we were not prepared to deal with several compounded problems that occurred along with the cold weather. Nonetheless, no excuse is acceptable. When the problems occurred we should have communicated better with all of our parents so that they could have made appropriate plans.

I apologize for the breakdown in communications and we will be making sure that never happens again.

Dearborn has a long history and outstanding track record of efficiently operating our district and communicating with parents when major issues develop. Today was an unfortunate event and I am sorry for the way it impacted some of our parents and students.

All of us who work for the Dearborn Public Schools are dedicated to serving our customers, the students and parents in our district and I am disappointed that today we did not live up to our high standards.

Sincerely,



Brian J. Whiston
Superintendent

BJW/dm

18700 Audette
Dearborn, MI 48124-4295
Office (313) 827-3022
Fax (313) 827-3137